

# QUALITY AND ENVIRONMENTAL POLICY

POL01 V03

TECO s.r.l. designs and manufactures gas and water valves for residential use, offering both branded and customised products.

Our work is based on the following **INDISPENSABLE VALUES**:

- Legality, Work Ethics and Transparency
- Innovation
- Product quality and safety
- Environmental protection and Sustainability
- Attention to People

Our **COMMITMENT** towards our customers and other interested parties, is therefore aimed at:

- Always operate in compliance with the laws and binding regulations of the sector, in an ethical and transparent manner, monitoring our context and the risks and opportunities associated with it.
- develop and propose cutting-edge products that stand out in the market, exceeding customer expectations;
- To provide timely and effective high-quality products, always safe and in compliance with specifications, improving over time the performance of our quality management system with a view to fully satisfying our customers;
- to ensure, with a view to continuous improvement, the protection of the environment and prevention of pollution with increasing attention is also being paid to improving corporate sustainability.
- Provide our people with a work environment that is professionally and humanely stimulating, fair and healthy.

**OUR VISION** : *To be a leader in technological innovation for sanitary and residential gas systems.*

**OUR MISSION** : *Develop innovative, safe and sustainable products, to be a point of reference for innovation, for our reference markets .*

The Policy of our **INTEGRATED QUALITY AND ENVIRONMENT MANAGEMENT SYSTEM** is for us a strategic tool and, as such, it is defined, implemented, disseminated at all levels and periodically reviewed by the Management.

In line with this Policy, the **GENERAL OBJECTIVES** of the Integrated Quality and Environment Management System that we intend to pursue are:

- Continuously monitor our context and manage its risks and opportunities, always ensuring full compliance with our operations;
- Invest in research and development;
- Improve our environmental impacts by using natural resources as efficiently and minimally as possible;
- Expand our commercial presence in the market;
- Select and use reliable suppliers aligned with our company values;
- Continuously meet the needs of our customers;
- Optimise our management and production processes;
- Promote the competence, professional development and involvement of our staff;
- Operate according to principles of social responsibility.

Camignone di Passirano, 27/05/2024

**Renato Colombo**  
Direttore Generale



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